Ariba Support for Suppliers

Without Ariba account, follow steps A.

With Ariba account, follow steps B.

A. Without Ariba account Login

- 1. Use the following link to access the Ariba Login screen: <u>www.supplier.ariba.com</u>
- 2. On the top right click on the Help Center

🗲 😥 🖪 https://service.arbia.com/Supplier.av/124999092/av/?awh=rb:avssk=NgeNV#PeBclard=1	+ ≜ ⊄ Search	
خM 4340 Ariba - Home Ariba Network Suppler × ✓ File Edit View Favorites Tools Help		
SAP Ariba M Orders & Invoices Powered by Arba Network		Help Center >>
		^
Supplier Login	SAP Ariba Live: Singapore and Sydney	
User Name	SAP Ariba Live is coming to Singapore August	
Password	20-22 and Sydney September 10-11. You'll get to connect with fellow suppliers, buyer customers, and SAP Ariba experts and learn the	
Login	latest trends in business commerce. Request	
Having trouble logging in?		
Register New to Aribe?	Learn More	~

3. The below will open; click on **Support** at the bottom right

Search
Registration best practices for Ariba Network Suppliers
How do I participate in my buyer's event using an email invitation?
Can my company have multiple accounts?
Supplier Basics (4:33)
How do I register a new account?
What browser versions are certified for SAP Ariba cloud solutions?
Why did the link in the password reset email expire?
Can't log in? Let us help you!
Error: "The username and password
View more
Can't log in? Let us help youl
Documentation Q Support

4. The Support Center will open.Type something in the I need help box and hit enter

–)⊕ <mark>∣ ≊ https://uex.ari</mark> Ariba Excha	bacom/auc/support-center?a_fenb=is&collapsed_by ange User Communit	user=isInSituCollapsed%3Afalse%7Cwindow	w v ≜ C Search
Search		Q	Home Learning Support
Support C	Center		
l ne <mark>ed help v</mark>	vith Examples. Account Reassignment Login/Password Reset Becoming a user Registration	Start	Common Troubleshooting Tags
			SAP Cloud Trust Center Information and latest notifications about product issues and planned downtime. Check status

5. The communication preference will be displayed Click on **Get Help By Phone**

Support Center
I need help with abcdef Update
There are no matching documents. Try different, fewer, or more general keywords.
Can't find what you are looking for? Let us help you. Choose your communication preference:
Set help by phone Estimated wait in minutes: 2
Attend a live webinar

6. Complete the form for Ariba Support to contact you.

SAP Ariba Phone Support	
Provide the following information, and the nex	t available specialist will call you.
Problem Description	
Short Description:	* abcdef
Contact Information	
First Name:	*
Last Name:	*
Company:	*
Email:	*
Requested Language:	English Select a different language from the Home tab.
Phone:	* = +1 • 201-555-0123 Extension:
	Confirm Number: *
	*
	□ Do not record this phone call.
Ariba Network ID:	
	You expressly agree and understand that your data entered into this system will be transferred to Ariba, Inc. and the Ariba hosted computer systems (currently located primarily in the U.S.), in accordance with the Ariba Privacy Statement and applicable law.

* 🗌 I agree

B. With Ariba account Login

1. From the Home Page: Click on the little square to pop out the Help Center

Ariba Network	🗰 💴 Company Settings + Emial Hendriks + 🤀 K Help Clenter 😭
HOME INBOX OUTBOX CATALOGS ENABLEMENT TASKS REPORTS MESSAGES	External Document CSV Documents Create Search
Orders and Releases V All Costomers V Order Number	Cadle Treeds C
Purchase Order by Amount	Last 12 months 🐖
There is no data to show on charts.	🤤 I need help with purchase orders
	Eurobaco Order hu Volumo

2. Click on Support Center

Ariba Exchange User Community		English V Cogout
Search	Q	Home Learning Support
User Community Home		
Popular Topics	Sort by: Relevance 🗸	Learning Center Product documentation and tutorials
Image Ineed help accessing a sourcing event You can access a sourcing event to which you have been invited in two ways: Through the invitation email the buyer sends by going to the Proposals page (click the dial pad ioon at the top of the page and select "Co to my Proposals.") if the event you are looking for is not listed on the Proposals Event participation Vew home destboard RPQ Standard accounts # 30 4/0247 vews edited Jul 10.2018	Community Moderator	Support Center Get help with specific problems
I need help with invoicing Below you can find the most common issues with creating invoices. Please click the link to view the answer. How do I submit an invoice? Why bart the Create Invoice option available on my purchase order / How do I edit and resubmit an invoice? If I have already invoiced my purchase order once Vew home disableard	Community Moderator	Additional Resources cXML User's Guide cXML Release Notes

3. Type something in the search bar and click enter to trigger the communication preference options and choose one that is most convenient for you

Search	Q	Home Learning Suppo
Support Center		
I need help witt [fdhddid	Update	SAP Cloud Trust Center Information and latest notifications about product issues and planned downtime.
There are no matching documents. Try different, fewer, or more general key	words.	Check status 🖻
Can't find what you are looking for? Let us help you.		
Choose your communication preference:		
Get help by email		
💀 Get help by live chat		
Set help by phone Estimated wait in minutes: 2		
Attend a live webinar		