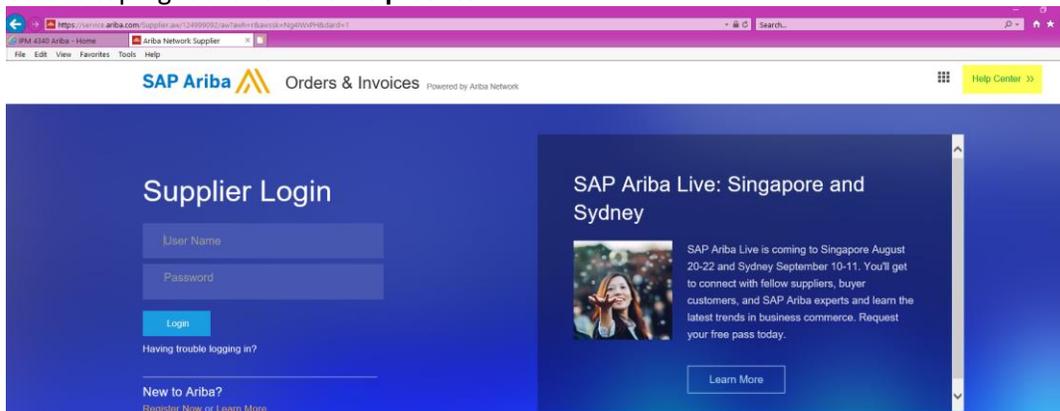

Ariba Support for Suppliers

Without Ariba account, follow [steps A](#).

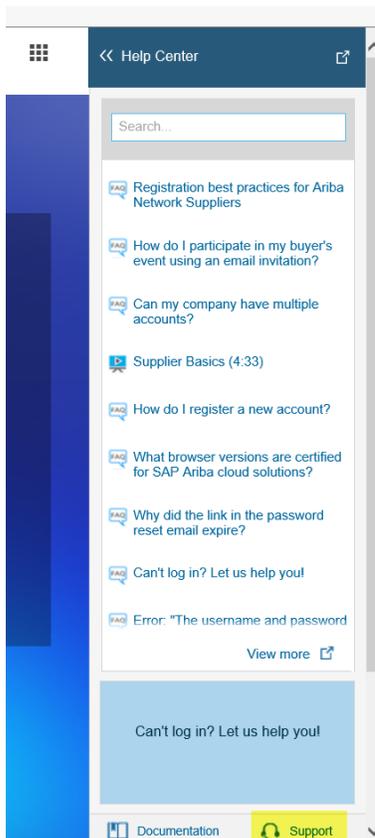
With Ariba account, follow [steps B](#).

A. Without Ariba account Login

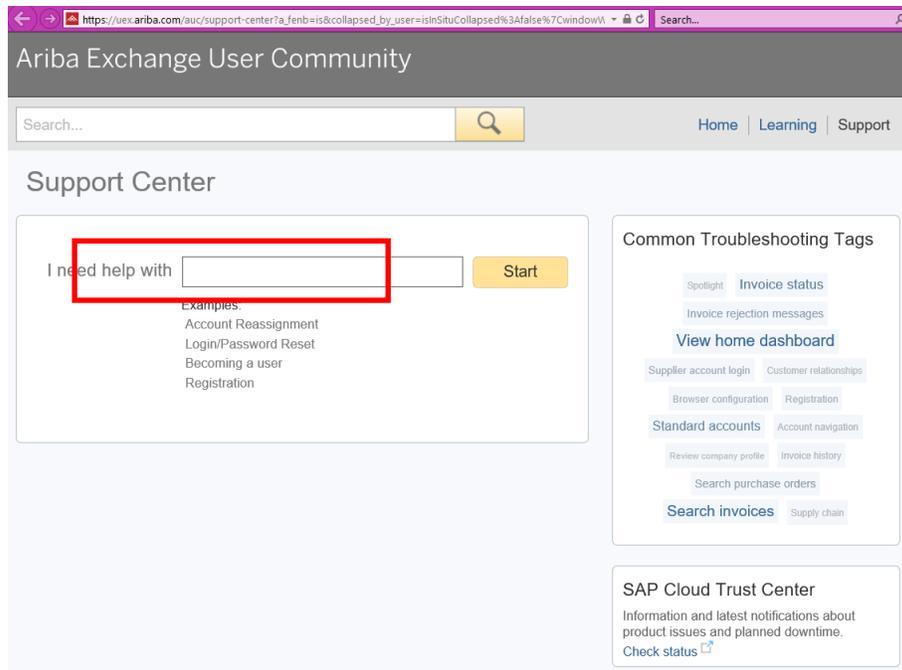
1. Use the following link to access the Ariba Login screen: www.supplier.ariba.com
2. On the top right click on the **Help Center**



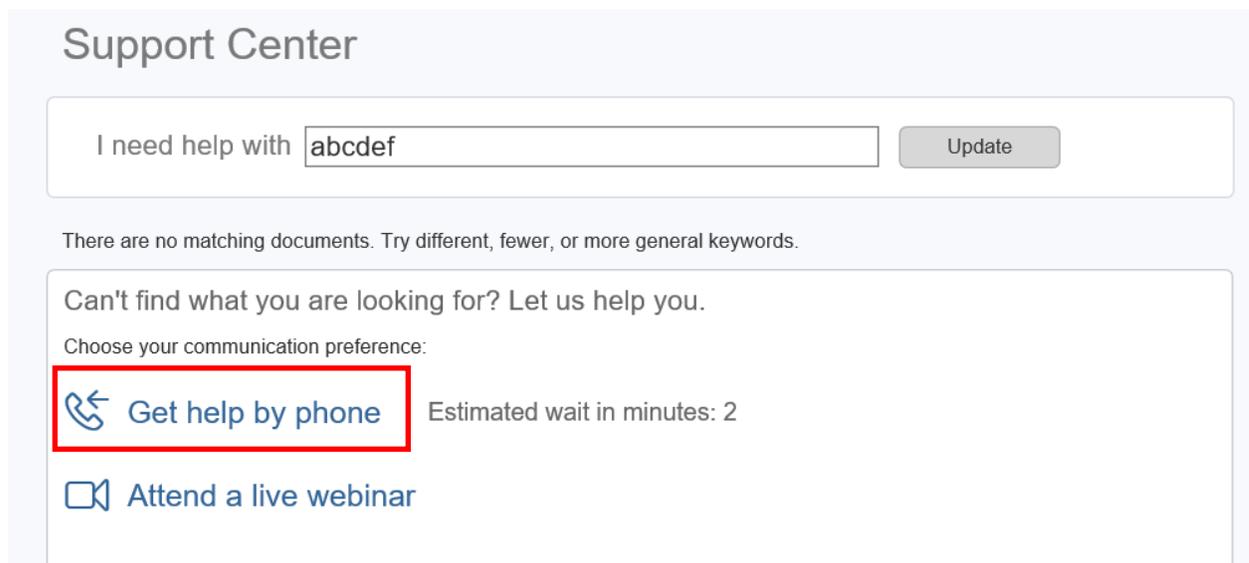
3. The below will open; click on **Support** at the bottom right



- The Support Center will open.
Type something in the I need help box and hit enter



- The communication preference will be displayed
Click on **Get Help By Phone**



6. Complete the form for Ariba Support to contact you.

SAP Ariba Phone Support



Provide the following information, and the next available specialist will call you.

Problem Description

Short Description: *

Contact Information

First Name: *

Last Name: *

Company: *

Email: *

Requested Language: English [Select a different language from the Home tab.](#)

Phone: * Extension:

Confirm Number: *

* My phone number is correct.

Do not record this phone call.

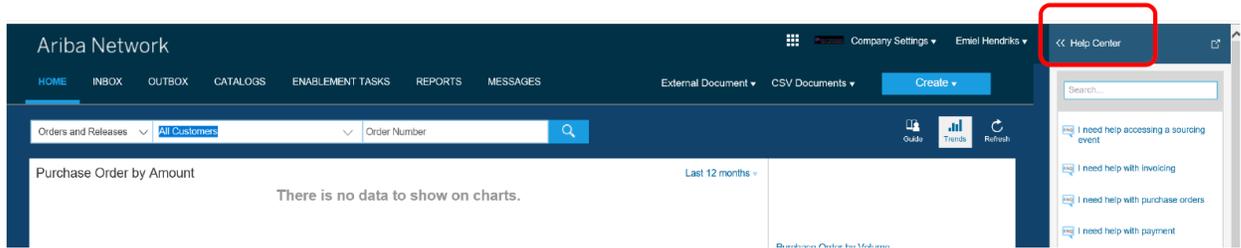
Ariba Network ID:

You expressly agree and understand that your data entered into this system will be transferred to Ariba, Inc. and the Ariba hosted computer systems (currently located primarily in the U.S.), in accordance with the [Ariba Privacy Statement](#) and applicable law.

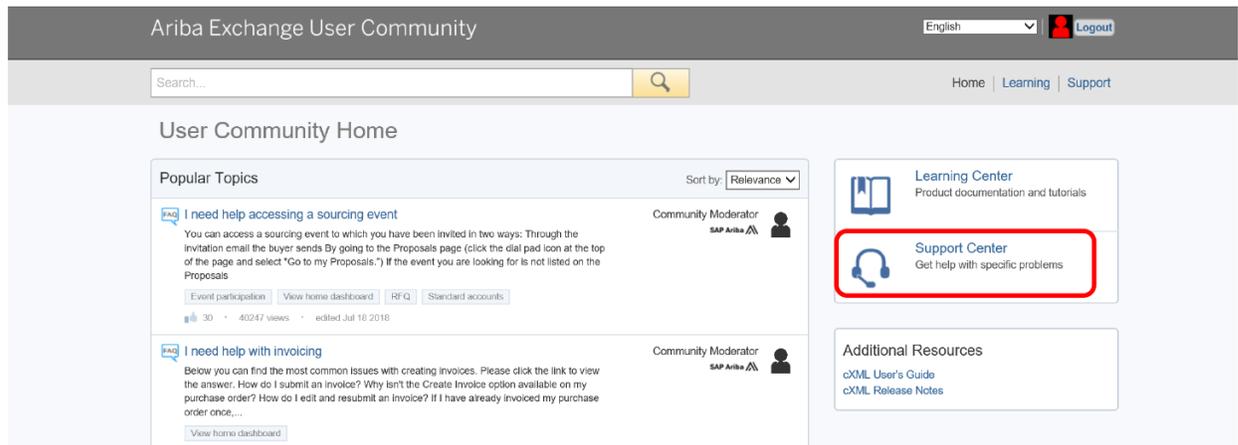
* I agree

B. With Ariba account Login

1. From the Home Page: Click on the little square to pop out the Help Center



2. Click on **Support Center**



3. Type something in the search bar and click enter to trigger the communication preference options and choose one that is most convenient for you

